



# Website Terms and Conditions.

This website is owned and operated by SC Pilates. Any reference throughout this website to 'we', 'our' or 'us' refers, at all times, to SC Pilates. Any reference to 'you' or 'your' refers, at all times, to our website users and visitors to our studio.

The Terms and Conditions below outline the conditions that govern the relationship between SC Pilates, our members, visitors and users. Your acceptance of these Term and Conditions is required before participating in any services provided by SC Pilates (in studio, online or in downloads). Upon engaging in our services, it is assumed that you have fully read and understood these Terms and Conditions. You will therefore be bound by these Terms and Conditions at all times. We reserve the right to make changes to our Terms and Conditions at any time, without notice or consequence. Any changes will be published on our website and will take immediate effect from their time of publication .Our Terms and Conditions may be viewed at any time on our website and are current as of August 2017.

## SC Pilates Services

At SC Pilates we offer a boutique Pilates studio, by appointment/booking. We reserve the right to refuse our service to any person or make alterations to our service at anytime. We may do so without notice or consequence. This includes, but is not limited to our website, downloads and videos, our booking procedures, class timetables, prices or packages.

## Online Bookings

Bookings can be made in person in the studio or via our booking system online. Our online booking system lists the class types, times and instructor available. To be able to make an online booking, you will need to create an online account through our website and/or booking system, which can then be accessed in the future for bookings and account management. Online bookings must be paid for in full at the time of booking and a cancellation policy applies (please refer to our cancellation policy). Our booking system allows you to book a single class, or a series of classes. If you choose to book a series of classes, you will only be able to do so should you have sufficient credits on your account. Series bookings must be paid for in full at the time of booking if you do not have sufficient credits. Our cancellation policy also applies to these bookings. By confirming your online booking, you are indicating your acceptance of these Terms and Conditions (whether you have read them or not), and will be bound by them at all times.



## Payment

Payment can be made online via our booking system and payment plug in (Stripe) or in studio. Studio payments are cash only and we encourage you to bring the correct monetary value as we only keep limited cash on site. Full payment of each class or session must be pre-paid. All payments are non-refundable and non-transferable. We reserve the right to alter the prices of our classes, sessions or packages at any time. Should we alter class prices, any changes made will not affect any packages already purchased prior to the date that the price change will take effect.

## Intellectual Property

All of the designs, images, photographs, illustrations, logos, text, HTML code or other intellectual property that has been made available on the SC Pilates, or through-out our social media, is the copyright material of SC Pilates and remains our intellectual property at all times. This content may not be reproduced, re-published or disseminated in whole or in part without the express consent of the authors and copyright owners at SC Pilates. The gathering, storing, printing or copying of this content for individual/personal use may be permitted, however the use of our intellectual property in relation to any business or for the advancement of any commercial venture or otherwise is strictly forbidden. Action may be taken and penalties may apply to any person or persons who is found to be misusing our intellectual property.

## Promotions/Special Offers

On occasion, we may promote special offers. These may be promoted in studio, on our website, on our blogs or on our social media platforms. For each promotion, there may be specific Terms and Conditions applied. Promotions and offers will strictly run for a limited period of time, which will be noted either on the promotional material and/or the Terms and Conditions Policy specific to that promotion. Once the promotion has ended, the offer will no longer be redeemable under any circumstances. Before entering into any such offer or promotion, you should make yourself aware of the specifics of the offer, as well as end dates and Terms and Conditions. By engaging in the offer or promotion, it is assumed you understand the offer in its entirety. SC Pilates reserve the right to suspend, lengthen, cancel or otherwise modify any promotions, at any time, without notice or consequence..

## Links To Third Party Websites

From time to time, we may provide links to third party websites or social media platforms. These may be via our website, blogs or social media platforms. We are not the owner of these sites and to link through to these sites is at your own risk. We do not control or assess their privacy policies and/or practices. If there is a Privacy Policy on the linked website, we encourage you to read this before you engage in any services. We will not be held liable for any loss, damage or otherwise that may stem from the use of any third party website.